

## Diamond Skin Clinic – Risk Assessment

Address: 758 Harrow Road, NW10 5LE

Conducted by: Shantelle Clarke

Date: 28 July 2025

Review Date: 28 July 2026

### 1. General Clinic Operations

Hazard	Who May Be Harmed	Risk	Controls in Place	Further Action Needed
Slips, trips, and falls	Staff, clients	Medium	Anti-slip flooring, regular cleaning, clear signage, immediate spill clean-up	Ongoing staff vigilance
Fire	All	High	Fire alarms, extinguishers, annual PAT testing, clear evacuation procedure	Fire drill training yearly
Electrical equipment fault	Staff, clients	Medium	Regular maintenance, certified devices, turn off equipment when not in use	Annual PAT testing
Manual handling	Staff	Low	Minimal lifting required, trolleys available for stock movement	Staff to follow lifting protocol

## 2. Special Treatments – Laser, Injectables, Peels, Microneedling

Hazard	Who May Be Harmed	Risk	Controls in Place	Further Action Needed
Skin burns from laser treatment	Clients	Medium	CE-certified lasers, patch tests, qualified staff, protective eyewear, consent and medical screening	Continuous training
Allergic reaction to injectables	Clients	Medium	Full medical history taken, consent form, emergency kit (EpiPen), trained staff	Ongoing refresher training
Infection post-treatment	Clients	Low	Strict hygiene protocols, use of sterile equipment, aftercare provided	Periodic audit
Chemical peel reaction	Clients	Medium	Skin type assessment, patch test, aftercare plan	Clear contraindication checklist
Adverse skin response to microneedling	Clients	Medium	Single-use needles, qualified staff, proper aftercare guidance	Review consent forms

## 3. Alcohol Provision (Post-Treatment Only)

Hazard	Who May Be Harmed	Risk	Controls in Place	Further Action Needed
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Adverse reaction to alcohol	Clients	Low	Alcohol only served post-treatment, light amount (1 glass), only if not contraindicated	Keep alcohol log
Underage consumption	Clients	Low	ID checked for all clients under 25 before serving	Staff trained on Challenge 25

#### 4. Infection Control (Including COVID-19)

Hazard	Who May Be Harmed	Risk	Controls in Place	Further Action Needed
Spread of infection	Staff, clients	Medium	PPE for staff, disinfection between clients, hand sanitiser available, daily cleaning	Review latest NHS guidance

#### 5. Staff Training & Supervision

Hazard	Who May Be Harmed	Risk	Controls in Place	Further Action Needed
Untrained staff performing treatments	Clients	High	All practitioners are fully qualified and insured for treatments	Maintain training records
Miscommunication or errors	Clients	Medium	Clear client consultations, written records, pre-treatment forms	Review consultation SOP

### **Emergency Procedures**

- Fire: Evacuate immediately, call 999, meet at assembly point
- Medical Emergency: First aid administered, call 999, incident recorded
- Adverse Reaction: Stop treatment, use emergency kit, follow reaction protocol